

## SHORT VERSION:

### In general:

- Our highest priority is to keep everyone safe. Our teams are trained to strictly follow health and safety guidelines from the World Health Organization and RIVM. Our General Manager and our hotel team is there to aid everyone in following these guidelines.
- We are frequently cleaning and sanitizing our high traffic public spaces, including our front desk, elevators, entrance doors, handrails, public bathrooms, restaurant, dining surfaces and seating areas.
- We have hand sanitizer ready for you at our entrance and key spots around the hotel.
- Payments by credit card are preferred.
- We try to have as little of close contact with our guests as possible to keep everyone safe, and we ask you to please adhere to the social distancing measures to do the same.
- Please only ride our elevators with people you are rooming with.
- We encourage you to use the stairs.
- If you have a cough, fever or symptoms of COVID-19, please stay at home. If you are staying with us and experiencing symptoms, please stay in your room and call the front desk. We will send a doctor to you as soon as possible.

### Our rooms:

- Our rooms are extra thoroughly cleaned and sanitized before each guest's arrival. Once you've checked in, we won't bother you. Rooms will only be serviced upon request by our trained staff. If you have any requests, please inform our front desk.
- If you have any questions about your room, please do not hesitate to contact us.

### Our restaurants:

- Before entering the restaurant, please sanitize your hands at the station.
- Our tables are spaced according to social distancing regulation of 1.5 meter.
- Only families are allowed to sit together at one table without keeping social distance. There's a maximum of 4 adults (associated kids can join as well) per table.
- All guests must be seated at a table and will be seated by our team.
- Our restaurant team will be taking extra protective measures to ensure your safety based on our local government regulations.
- We clean objects in the restaurant that we touch on a frequent basis. If you feel like you need an extra round of cleaning to feel more comfortable, please let us know.